



NOVA is Pleased to Announce its

COVID-19-SUPPORT for NOVA FAMILY “TOUCH BASE” PROGRAM

“In helping others, we shall help ourselves, for whatever good we give out completes the circle and comes back to us.” ~Flora Edwards

The NOVA Family is made up of you – advocates, crisis responders, NACP credentialed advocates, D-SAACP certified advocates and allied colleagues- all who are experiencing this COVID-19 pandemic along with the crime victims we serve. In its weekly NOVA Gatherings held to create a connection among our NOVA family, many members have spoken about reactions to the Coronavirus impact as including being anxious, fearful and overwhelmed. This experience is frightening for us all and while we serve as a safety net for those victimized by crime, NOVA wants to serve as the support you may need during this unprecedented and uncharted time.

Therefore, beginning, **Wednesday, April 8, 2020, each day from 8:00 a.m. until 8:00 p.m. EST**, a cadre of NOVA’s trained crisis responders (CRs) will be on-call to serve as a touch-base contact for any NOVA member, advocate, crisis responder, credentialed advocate or allied colleague.

Simply email COVID-19-Support@trynova.org with a subject line – TOUCH-BASE CONTACT. In the body of the email, please leave your first name and phone number. NOVA’s goal is to have one of our experienced crisis responders reply within an hour or sooner whenever possible. The phone number you will receive a call back from will likely be blocked or you won’t recognize it; if you don’t answer, the CR will leave a message for you.

We care about YOU, especially during this pandemic when many of us are under shelter-at-home orders and have minimal contact with family, co-workers, friends and clients as well. Virtual contact may be our only connection during this time of physical distancing, but we are here for YOU. Sometimes a quick chat with someone who can relate to what you may be experiencing completes that circle, bringing the good you do for others back to you. Please stay safe and stay well – and remember we are an email message away. We are all in this together. We will all get through this together.

COVID-19-Support@trynova.org