

NOVA 48th ANNUAL TRAINING EVENT

FAQs



Should I sign up for the in-person, virtual or both?

NOVA is offering multiple options for this year's conference based on your vaccination, and comfort level!

If you're vaccinated, and want to register and attend both the in-person and virtual event – you have the opportunity to earn up to 32 CEUs (please note that all CEUs must come from new learning. You will not be able to receive CEUs for attending the same workshop twice).

If you are not vaccinated, NOVA is offering the virtual event to allow you to attend sessions and earn your CEUs. The virtual event will be taking place live online from September 19-23, 2022 and the recorded content will be available for up to 90 days.

Will the same workshops be offered at the in-person and virtual event?

NOVA will be recording the Keynote sessions, Survivor Tribute and Closing Townhall which will all be available for the virtual attendees to view. NOVA will have 9 virtual sessions selected from our most popular workshops at the in-person event to cover a variety of topics across the field of advocacy.

Continuing Education

Because of the varying needs and costs associated, NOVA is not able to provide continuing education (CEUs) for every discipline. NOVA is able to provide NACP and D-SAACP CEUs for the event. This does not mean that you may not be able to utilize the conference for CEUs for your discipline, but you would need to contact your organization to find out how to use your CEU report to obtain the continuing education credit you are seeking.

Cancellation and Refund Policy

For all paid registrations, a refund, less a \$90 cancellation charge, is available if a cancellation request is received via mail, fax or email at the NOVA office by 5:00PM, ET June 15, 2022. No refunds are available, for any reason, after June 15, 2022, 5:00PM, ET.

NOVA is unable to refund only the virtual or in-person component of a bundled deal. Your total registration cost is subject to the same cancellation policy above.

Paid registrations for the in-person 48th Annual Training Event may not be transferred to NOVA's 2022 Virtual Conference after June 15, 2022, 5:00PM ET.

I can no longer attend the in-person event, what are my options to switch my registration?

If you are registered for the in-person event only, and are no longer able to attend, NOVA will allow you the one-time option to switch your registration to the virtual event in September (note: there are no refunds in price difference) until June 15, 2022.

If you are registered for the in-person event only, and are no longer interested in attending, NOVA will allow a one-time switch to a different person within your organization until June 15, 2022. You will need to email NOVA at: conference@trynova.org to let us know that you are no longer able to attend and the person who is taking your place.

I can no longer attend the virtual event, what are my options to switch my registration?

If you are registered for the virtual event, and are no longer able to attend, NOVA will allow a one-time switch to a different person within your organization until June 15, 2022. You will need to email NOVA at: conference@trynova.org to let us know that you are no longer able to attend the virtual event and the person who is taking your place.

Please note that due to the differences in fees, you are not able to switch from virtual to in-person. If you would like to attend the in-person event, you will need to request cancellation of the virtual event, subject to the cancellation policy, and re-register at the current rate for the in-person event.

What is the vaccine/booster requirement to attend?

NOVA requires for the in-person 2022 event that proof of vaccination will be required for all staff, volunteers, attendees and exhibitors. NOVA will continue to follow CDC guidance leading to the event - at this time, proof of vaccination is minimally two doses of Moderna/Pfizer and one dose of J&J. The CDC recommends

that everyone should have a booster 5 months after they've been fully vaccinated with the Moderna/Pfizer vaccine and 2 months after receiving J&J.

Am I required to wear a mask?

At this time, NOVA is planning on a masked event in order to safely bring together staff, volunteers, attendees and exhibitors. NOVA will continue to monitor CDC guidance issued for bringing a large group together.

What does the registration fee cover?

The registration fee covers attendance of the 4-day event, to include access to over 120 different workshops, dynamic keynote sessions, an incredible Survivor Tribute as well as the Opening and Closing. Meals, transportation, and airfare are all separate from the registration fee.

Will there be on-site registration?

NOVA will no longer be offering on-site registration due to safety protocols needing to be met before the event. The deadline to register and pay for the event is July 15th.

How do I register a group?

In order to qualify as a group (5 or more), payment must be made to NOVA as a one-time bulk payment by the cardholder. The contact for the group must email conference@trynova.org with the names of those in the group so an invoice can be generated. Once payment is made, a group code will be provided for individuals in the group to go online and finishing registering themselves.

I am the cardholder, how do I pay for my staff member attending the conference?

Please have the staff member who is attending the event complete the paper application form, to include the cardholders information in the payment section of the form, as well as the terms and conditions, and email the completed form to conference@trynova.org.

Is there a discount rate for military attendees?

NOVA does offer a discounted rate for NOVA members, but there is not a separate discounted rate for military attendees.

Who is eligible for the student rate?

This rate is intended for students under the age of 25 looking to enter the field of victim services.

Does NOVA offer scholarships?

NOVA does offer limited need-based scholarships that cover the conference registration fee. The deadline to apply was April 1, 2022 and all scholarships have been distributed at this time.

Do I need to arrange for a rental car? Does the hotel offer parking?

The hotel offers on-site parking for \$45 (NOVA attendees will receive a 25% discount on self-parking). However, the hotel is located conveniently in the heart of downtown Denver off the 16th street mall. We would encourage all attendees to consider ride-share options, the subway or train options to access the hotel and local area as a rental car/parking are expensive and not needed due to the location of the hotel.

Are guests allowed?

Unfortunately, personal guests are not permitted at any of the conference activities due to safety protocols.